

FACEBOOK TRAINING



LEG 2 Facebook Marketing Goldmine

✓ Part I: How to set up and optimize Personal Profile account Part II: How to set up and optimize Fan Page

Welcome to the Facebook Training

Welcome to my <u>step by step</u> training on how to use Facebook to grow your business

This is the **Second of the three-part Social Media training series.** This Facebook training is broken down into two parts: Part I and Part II. This is Part I: How to set up and use your personal profile account.

By this time, you should have already reviewed the Twitter Training and started to implement the strategies you learned!

The last of the training series will be a special webinar presentation with LinkedIn Expert, Lewis Howes, on how to use LinkedIn to grow your business. Lewis is a highly acclaimed speaker, author, and top business leader. He will show you how he rose to the top by leveraging the power of his professional network using LinkedIn... and how you can too.

Today I will be introducing to you <u>simple</u> and <u>fast</u> strategies on Facebook that once you discover and put into practice– you will create passionate, raving fans and explode your business



How does that sound?!!



How would you like to...

- Explode your business just by tapping into the power of Facebook-that is Fast, Simple, & Affordable?
- 2. Get hundreds of new customers with out spending a lot of your Time and Money-- just by **Word of Mouth?**



What we'll cover in this training...

- Why Facebook?
- The Social Media Mindset
- How to Create a Personal Profile account
- The Facebook Landscape: News Feed
- How to Find Friends and Build your Network
- How to Create Friends List and manage it
- Understanding the Difference between, Personal profile, Groups, & Fan Page
- Why Facebook Page is essential for your business



What we'll cover in this training cont...

- Discovering the 4 Key elements to a successful Fan page (Plan & Design, Quality Content, Promote, & Engage)
 - Steps to create fan Page (plan & design)
 - How to Customize using Applications
 - How to Create Quality Content
 - How to Promote your Fan Page
 - How to Engage your Audience
- Introduction to the latest changes with Facebook and why it is a fundamental transformation on how we communicate on the internet (Social Plugins and Open Social Graph)
- Privacy Settings
- Review
- Next Steps: Creating a Plan of Action





Why Facebook?

- 500 Million Active users
- 55 min. Average session time
- Largest Social Networking site
- 2nd Most Trafficked website in the World
- If Facebook were a country, it would be 4th largest Country
- 68% of US Facebook users "more likely to buy on a positive Facebook Friend referral" (eMarketer)





Social Media Mindset



- WHAT IS YOUR GOAL? What is the outcome you want to achieve? Do you have a clear direction and purpose where you want to be? What is your "WHY" your motivation for doing this? Map out your goals for using FB, Twitter, Linked
- Understand it is about building RELATIONSHIPS & DEVELOPING TRUST- not about being a "pushy" sales person -Relationships first, business second... always
- Quality vs. Quantity- Consistent high quality CONTENT is essential to building your reputation online. People will *want* to syndicate your content and promote you through word of mouth marketing
- **Build a Tribe-** build relationships with your <u>core inner circle</u>
- **REPUTATION** your <u>biggest asset (protect it)</u>. Be a giver and serve others in the best way possible





- TRANSPARENCY- <u>be honest</u> and have <u>high integrity</u>. Align yourself with people & products that you truly believe in
- **AUTHENTICITY-** <u>Be real and genuine</u>. People will see through you. The more real you are, the more trust, respect, and credibility you build
- BE A CONNECTOR proactively make a <u>habit of connecting</u> people together and <u>making introductions</u> that are mutually beneficial
- Share information- **SYNDICATE** valuable content
- SPEED OF IMPLEMENTATION Follow through with what you say and take <u>massive action</u>. Get started with baby steps





How to Create your Personal Profile

- 1. Go to www.facebook.com
- 2. Create your profile

facebook





Sign Up	
t's free and a	nyone can join
First Name:	
Last Name:	
Your Email:	
New Password:	
I am:	Select Sex: 👻
Birthday:	Month: 🕶 Day: 👻 Year: 👻
	Why do I need to provide this?
	Sign Up

Keep me logged in





Create your personal Profile

- Upload Professional Photo
- Add description Personal Information

Basic Information | City/hometown | Birthday (don't include year) Personal Bio | Favorite quotes

- Likes and Dislikes (keep target audience in mind, include rapport building activities & interest, show off best quality and traits). Use key words – every word becomes Clickable link in Facebook Search Engine... Activities/Interests | Music/ Books | TV/Movies
- Education and Work

High School/College | Employer

Contact Info.

Links to website, fan page, twitter, Linked-In, You Tube

• Add Pictures and videos (to create more personalized connection)



Create your Profile Add Description of basic personal Info.

Basic Information	Laura Demeo		 View My Profile
🔟 Profile Picture			
🗊 Relationships			
🥢 Likes and Interests	Current City:	# Brielle, New Jersey ×	
Education and Work	Hometown:	Boston, Massachusetts	
🚛 Contact Information			
Visit your privacy settings to control who can see the	Sex:	Female	Show my sex in my profile
information on your profile.	Birthday:	May 23, 1973	Show only month & day in my profile.
	Interested In:	Women Men	
	Looking For:	Friendship	
		Dating	
		Networking	
	Political Viewer		
	Folitical views.		
	Religious Views:		
	Bio:	today's online marketing era, they must incorporate and implement a solid social media plan and marketing strategy.	
		I also teach this " <u>tri-athalon</u> racing model" of Social Media the 3-part training of Twitter, <u>Facebook</u> , and Linked-In not only puts you into a fast, 30-day "race" to building a strong online presence, but it also	
	Favorite Quotations:	"Live with Passion" Tony Robbins "It is never crowded along the extra mile" -Wayne <u>Dwyer</u>	L● Chat (Off



Create your Profile Add Your likes and interests

facebook 🗚 🛱 😽	Search	٩	Home Profile Account 🔻
E Basic Information	Laura Demeo		 View My Profile
Relationships Likes and Interests Lucation and work	Your changes have been sa	aved.	
Contact Information Visit your privacy settings to control who can see the information on your profile.	Activities:	What do you like to do? Biking Runnining Triathlons Hiking, Reading, Traveling Spending Time With Family and Friends	Biking
	Interests:	What are your interests? Marketing Traveling Biking Ironaman triathlons Healthy living Social media marketing Great Wine Natural foods Cats Online marketing Personal development	Marketing
	Music:	What music do you like? Positive Music Coldplay The Jersey Shore Podcast	Positive Music
	Books:	What books do you like? The Three Laws of Performance Optimum Sports Nutrition The Power of Full Engagement Think and Grow Rich The Power of Now Edkhart Tolle	The Three Laws of Performance





Personal Profile Filled-Out



Ouotations

Brielle, NJ

Laura Demeo Really excited about the project I am working on-- long overdue!! but well wo Staying super focused until it is done. Helpful training tutorials coming soon... can't wait to share!

🖋 Edit Female Birthday: May 23 Relationship Status: Engaged to Jon Brodsky Current City: Brielle, New Jersey Boston, Massachusetts Hometown: Success is measured not in dollars, but by how many limitations you break through I am a Social Media Trainer and Marketing Strategist for business ranging from small to larger corporations- my clients have had a very successful run in business and now realize that in order to stay competitive in today's online marketing era, they must incorporate and implement a solid social media plan and marketing strategy.

> I also teach this "tri-athalon racing model" of Social Media-- the 3-part training of Twitter, Facebook, and Linked-In not only puts you into a fast, 30-day "race" to building a strong online presence, but it also teaches powerful "training" tools that guarantee skyrocketing productivity and results in that time so you reach a new level in your business you never thought possible.

My online marketing courses focus on extreme business success that simulate the world of tri-athalon racing and incorporate the success-training methods that gualified me for the Ironman World Championships--and continuously have me breaking new physical and mental limitations every day "Live with Passion"-- Tony Robbins "It is never crowded along the extra mile" -Wavne Dwver

"A wealthy person is comebody who has the ability to see the obvious before everyby

5	25	8	employers	Marketing Entrepeneur	
Mari Smith K	(atie Freiling	Janice Clark	College	University of Massachusetts Amherst '95	
9	00		High School	Framingham North '91	
Michael Feil M	Aark Eldridge	Eric Goldstein	Likes and Inte	rests	🖋 Ed
Lizabeth S Phelps S	Spencer Shaw	Laura Rubinstein	Activities	Biking, Runnining, Triathlons, Hiking,, Reading, Traveling, Spending Time With Family and Friends	Biking
-Terry P Petrovick-	Pam Brossman	Don Crowther	Interests	Marketing, Traveling, Biking, Ironaman triathlons, Healthy living, Social media marketing, Natural foods, Cats, Online marketing, Personal development, Great Wine	Arketing
My LinkedIn	1	1	Music	Positive Music, Coldplay, The Jersey Shore Podcast	Positive
Profile HTMI	L	1			Music
	iolliow m	e on	Books	The Three Laws of Performance, Optimum Sports Nubrition, The Power of Full Engagement, Think and Grow Rich, The Power of Now Eddnart Tolle, The Psychology of Mans Possible Evolution, Tribes, Mastery of Life, The Brain That Changes Itself, Chicken Soup for the Cat and Dog Lover's	The Three Laws of Performan e
Photos		1	Television	Don't Watch Tv	
2 of 8 albums	Wall	See All			\square
Ter tillen 6	L Wall	10005			





News Feed



- The News Feed shows real time status updates from your friends. It is the Central Hub on Facebook an why people Use Facebook
- Remember everything you post is public so always keep I mind how this might look from friends perspective
- Too many status updates may annoy some of your friends and may hide you as a result.
- Engage with Friends as much as possible to build rapport and relationship
- Recommendation to post once a day if you are just starting out. Add value as much as possible and build your credibility. As you become more comfortable, add multiple posts but be sure to maintain a balance and keep your visibility with out becoming annoying





Account Settings

cebook 🔏 🗖 😽 Search	٩			Home I	Profile	Account
Choose Your Privacy Settin	igs				aura De	meo
Basic Directory Information To help real world friends find you, some and interests to everyone so friends can Can Sharing on Facebook	basic information is open to everyone. We also use those to connect with you, View settings	o suggest setting ba	sics like hometown	Edit Friends Manage Pages Account Settin Privacy Setting Application Set	ngs gs ttings	
Everyone	Mulatatus abatas and pasts	Everyone	Friends of Friends	Help Center	cungo	
Friends of Friends	Bio and favorite quotations					
Friends Only	Family and relationships					
	Photos and videos I'm tagged in					
Recommended 🗸	Religious and political views					
	Can comment on posts		-			
	Email addresses and IM					
	Phone numbers and address					
	Why are these settings recommended?					
	Customize settings		🛷 This is you	ur current setting.		





How to build a Targeted Network



Find Friends and build relationships

Create Friends List



Finding Friends



Know Your Target market

- Identify core influencers in Target market
- Start building relationship with key centers of influence first- then build from there

Where to find target friends

- Friends of friends
- Groups
- Fan pages
- Social Networks (Twitter/ LinkedIn)





- Facebook makes it very easy to connect with people
- Facebook is a closed network meaning it is permission based and friend request needs to be accepted (contrary to fan page- open network)
- Basic process- but most people send friend requests the wrong way!





Adding Friends the Right way

Avoid These Mistakes



- No personal Message
- No clear objective or overall strategy
- Not taking the time or effort to making a good first impression
- No personal profile picture





Adding Friends the Right way

Add a personal Message:

- Tell them something about yourself and the common interests or mutual friends you have
- Let them know how you found their profile and engage a conversation
- Ask a question or pay a compliment
- Find out more about them by reading their, blog, Visiting Linked-in profile, twitter streams etc.
- Once accepted as friend, show interest in themread info. Tab, likes/interests etc...take the time to read posts and discover other ways to connect with them...start building a relationship







Adding Friends the Right way

Send a personal Message:









Managing your Friends

Creating Friends List

- Essential for managing your friends especially as your network grows
- Helps you remember where your friends came from and you first met them
- Allows you to send group invites or suggest invites to your fan (rather than individual invites)
- Friends lists allow you to keep track of key influencers in a particular group
- Friends lists enable you to filter out all the noise in the News Feeds and to stay on top of key influencers and people that are most important to you





Possible Friend List Categories

- Target Market
- Influencers
- Interests/ Activities (sports)
- Business Contacts
- Affiliation, Event, or Tribe
- Personal Friends
- Family
- Fans of particular person or brand
- Education (High School and/or College)







Create a New List







Good Organizational Habits

- Start getting in the habit of creating and managing friends list from the very beginning (it will save you time and energy)
- It is never too late to start-just begin now!
- When sending friend request and click "Add as Friend", a box will pop up allowing you to type in personal message and "Add to List" (even before person accepts you as a friend)
- When you want to accept friend request, click confirm and add to designated List







FACEBOOK TRAINING



LEG 2 Cycling through Facebook

Part I: How to set up and optimize *Personal Profile* account **Vart II: How to set up and optimize** *Fan Page*



Create a Fan Page

Explode your business!





Why Facebook?

- 500 Million Active users
- 55 min. Average session time
- Largest Social Networking site
- 2nd Most Trafficked website in the World
- If Facebook were a country, it would be 4th largest Country
- 68% of US Facebook users "more likely to buy on a positive Facebook Friend referral" (eMarketer)



Why Facebook continued...

- Brand NEW industry changing platforms that is already revolutionizing how we communicate on the internet
- Opt-in email capture system to build your list
- Fan page is open system- anyone can join and "like" your page
- The most powerful site for Targeted marketing
- Lots of Free interactive tools (Ex. Add Photos, videos and a host of Numerous engaging Applications
- Ability to build large network of real friends who like, trust, and know you
- Social Plugins (Like button, API Graphs, Recommendations, Live Stream, Friends activity and more







Difference between Personal Profile, Group, and Fan Page

Facebook Personal Profile

- Personal: Reciprocal relationship- must mutually agree to be friends
- Tight knit invitational community
- Everyone looks at their personal home page/ news feedsmore activity from friends News Feed than from Fan Page News Feeds
- Limit of 5,000 friends
- Content is not indexed by Google
- Can not be used for business purposes (no selling or promoting product/services)
- Only allowed 1 profile page





Difference between Personal Profile, Group, and Fan Page

Facebook Group

- Content is not indexed by Google
- Can not add custom Applications
- Once Groups exceed 5,000 people, can't message them
- In my opinion, no reason to have groups when the benefit of Fan pages are so powerful





Difference between Personal Profile, Group, and Fan Page

Facebook Fan Page

- Fan page: Become a Fan has been replaced by NEW "like" button
- SEO- highly targeted marketing strategies
- Unlimited fans (vs. limit of 5,000 friends)
- Super Targeted marketed
- Used for Business purpose- can market and sell services
 and products
- Create Advertisements
- Post with Targeted Key words and benefit from keyword Rich Text
- Unprecedented Marketing implications- sitting on a treasure chest of psychographic data
- Can create unlimited number of pages (to represent multiple industries or niches)





Fan Page Success...

Is Directly Proportional to:

- 1. Plan & Design
- 2. Quality of Content
- 3. Promoting your page
- 4. Engage your audience (Generating Interaction & comments)







Plan and Design







Plan & Design your Fan Page Checklist

* **POST Method** (made popular by facebook marketing expert, Mari Smith; source: Forrester Research/Groundswell)

- People--What Target Market you most like to attract to your Facebook Fan Page?
- Objective- What is the primary
 objective of your Facebook Fan Page
- **3.** <u>Strategies</u>-What strategies do you plan to implement?
- **4.** <u>Technologies</u>- What technologies will you use (Apps., photos, blog)?







Plan & Design your Fan Page

7 Basic Steps

1. Create Page

- a) Log in to your Facebook profile
- b) Click on small "Advertising" tab or click "Ads and Pages"
- 2. Choose **Category**
- 3. Choose **Title** of your page
- 4. Upload Image
- 5. Fill out your **Mini. bio/** info box
- 6. Fill in completely your **Company/Brand info**.
- 7. Add Applications (Apps)

...then publish page when done




7 Basic Steps...step #1

Create Page

- 1. Log in to Personal account
- 2. Click "Ads and Pages" or click "Advertising"









7 Basic Steps...step #1

Create Page

3. Click on "Pages"

4. Click on "Create Page"





Need assistance developing the ideal Facebook advertising solution? Contact Our Sales Team >



7 Basic Steps...steps #2 and #3

Choose Category and Title

- 3 Types of Categories to Choose from
- Selection will determine the fields in which you describe your business
- Once Category is chosen, can not change
- Once Title (name of your page) is chosen, can not change

cebook 🛓 🛱 😚 Search 🔍	Home Profile Account
Create a Page	
Official Page Communicate with your customers and fans by creating and maintaining an official Pacebook Page. Create a Page for a: Local busines Brand, product, or organization: Professional Service Artist, band, or public figure	Community Page Generate support for your favorite cause or topic by creating a Community Page. If it becomes very popular (attracting thousands of fanding), it will be adopted and maintaned by the Facebook community. Page name: (examples: Elect Jane Smith, Recycling) Create Community Page
Page name: Laura_Test Page (examples: Summer Sky Cafe, Springfield Jazz Tric) Image: Image: Trick Cafe, Springfield Jazz Trick Image: Trick Cafe, Springfield Jazz Trick Image: Trick Cafe, Springfield Jazz Trick Image: Trick Cafe, Springfield Jazz Trick	Create a group instead? Communicate directly with other Facebook members who share a professional interest or hobby. Create a Facebook group
book © 2010 English (US)	About Advertising Developers Careers Terms • Find Friends Privacy Mobile Help Cer





7 Basic Steps...step #4

Upload Image

- Professional Photo
- First impressions
- 180px by 540

facebook 🖄 🛱 😽 📴	٩	
Your Page has been created.		
To get started, upload a picture and edit in	formation.	
	Laura Test Page 🕅 Like	
\cap	Wall Info +	
	What's on your mind?	
Edit Page	Attach: ၅ 📵 🗵 👷	LE Everyone Share
Promote with an Ad	Laws Task Base & Others Laws Task Base Just Others	* Collinso
Add to My Page's Favorites	Laura_Test Page + Others Laura_Test Page Just Others	• Settings
Suggest to Friends	RECENT ACTIVITY	
Write something about Laura_Test Page.	Laura_Test Page joined Facebook.	
Insights		
See All		
O Post Quality		
O Interactions This Week		
Insights are visible to page admins only.		





7 Basic Steps...step #4 cont...

Upload Image

- 1. Click "Edit Photo"
- 2. Click "Browse" and upload photo

Ver Arge has been creted. Top trained, updad a picture of ele financia. Top trai	cebook 🛓 🛱 😚 Search 🔍	Home Profile Account -	facebook 🛝 🤔 😚 Search	Q	Home Profile A
10 Ch-+ (00)	Your Page has been created. To get started, upload a picture and edit information. To get started, upload a Picture To the a Picture To the a Picture Choose from Abun P Edit Page Promote with an Ad Add to My Page's Parontes Support to Friends Support to Fr	Get Hore Connections Get trace people to lie your Page with Feetbook Addi Preview below. Laura_Test Page You Text Here Laura Deme Kensis. Laura_Liest Dame Kensis. Laura_Liest Dame Kensis. Laura Deme Kensis.	Your Page has been created. To get started, upload a picture and edit information. Fight Page Promote with an Ad Add to My Page's Favorites Suggest to Friends Write something about Laura_Test Promote With an M Add to My Page's Favorites Suggest to Friends Write something about Laura_Test Prest Quality Prest Quality Constructions Construc	e for Laura_Test Page Fore (who max): Browses is to see a sector process and that it does not Cancel Settings d Facebook.	Get Hore: Connection Get more people to Page with Facebook Laura_Test Page Your Text Here Laura_Test Page Like





7 Basic Steps...step #5

Fill in Mini Bio

facebook 🖄 🛱 😽 🖙	٩		Home Profile Account -	
Your Page has been created. To get started, upload a picture and edit in	formation. Laura Test Page 🖾 Like Wall Info Photos	•		
Edit Page Promote with an Ad Add to My Page's Favorites	What's on your mind? Attach: Image: Test Page + Others Laura_Test Page + Others Laura_Test Page RECENT ACTIVITY Image: Laura_Test Page joined Facebook.	tt Everyone ▼ Share ♦ Settings	Get More Connections Get more people to like your Page with Facebook Ads! Preview below. Laura_Test Page Your Text Here Laura Demeo likes this.	
Suggest to Friends Write something about Laura_Test Page. Insinhts			د Chat (0	fline)





7 Basic Steps...step #6

Fill in Company Info

Your Page has been created.		
To get started, upload a picture and edit i	nformation.	
	Laura_Test Page Like Wall Info Mail Click on a profile section below to edit it. Remember to save your changes. Done Editing	Get More Connections Get more people to like your
280	▶ Basic Info	Page with Facebook Ads! Preview below.
	▼ Detailed Info	
	Website: http://www.laurademeo.com	Laura_Test Page
	Company Overview: Very important real estate!! Be sure to fully complete this information section	Your Text Here
Edit Page	find you easier.	Laura Demeo likes this.
Promote with an Ad		🖆 Like
Add to My Page's Favorites	Mission:	
Suggest to Friends		
Mini Bio: Introduce yourself or 🖉	Products:	
What do you do? Who do you help? Give a reason why they should "Like" your page!	Save Changes Cancel	
Use main key words and link to website		1.● Chat (Offlin





7 Basic Steps...step 7

Add Applications

- Adding applications to your Facebook profile and fan page customizes and greatly enhances your page
- Applications are tools that make your page more interesting and engaging
- Helps to build relationships and create strategic marketing channels
- Allows you to syndicate link to your content to other social networks and your blog and/or other websites.
- For a directory of Facebook Applications visit: <u>http://www.facebook.com/apps</u>

Settings Edit Edit country restrictions, age restrictions and published status. Wall Settings Edit Change the default view for fans and control who can post to your Wall. Mobile Edit · Learn more Publish status updates, photos and videos to your Facebook Page on the go. Applications in My LinkedIn Edit · Application Settings · Remove Application Connect your LinkedIn and Facebook accounts - display your LinkedIn Public Profile on Facebook. NetworkedBlogs Edit · Application Settings · Link to this Tab · Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fan/business pages. The best to import your feed. Get your blog networked with the largest blogger community on Facebook Subscript Stress Provide Stress P Edit · Application Settings · Remove Application Vpype Live Broadcaster allows anyone to broadcast and interact live with friends and family. Testing - FBML Edit · Application Settings · Link to this Tab · Remove Application Add advanced functionality to your Page using the Facebook Static FBML application. This application will add a box to your Page in which you can render HTML or FBML (Facebook Markup Language) for enhanced



How to Customize Using Applications

Types of Applications

- Facebooks built-in (Photos, Links, Events, Notes, networked blog, Video)
- 3rd Party Applications
 - Involver.com
 - Wildfire.com
 - FanAppz.com
 - BuddyMedia.com
- External developers create applications using Facebook's API (Application Programming Interface)



Main Tabs are <u>fixed (Wall, Info.)</u>

Other Tabs can be <u>rearranged</u>: Dragged and dropped to move Tabs



How to Customize Using Applications

Types of Applications

- There are hundreds of Apps and possibilities to choose from and customize your business (fan) page
- In the next several slides, I will show useful examples of applications, why they are important, and how to use them, and exact steps how to add them to your page
 - Networked Blogs App
 - Twitter App
 - Notes App
 - FBML App



Networked Blogs

- Import your Blog
- Increases your exposure on Facebook
- May inspire Friends and Fans to syndicate to other social networks







How to Add Networked Blogs

Click "Edit Page"

Your Page has been created. To get started, upload a picture and edit	nformation.		
	Laura_Test Page 🔀 Like Wall Info Photos Discussions +		
	What's on your mind?		Get More Connections
280	Attach: 🗊 💽 📯	Everyone V Share	Set more people to like your Page with Facebook Ads! Preview below.
	Laura_Test Page + Others Laura_Test Page Just Others	Settings	Laura_Test Page
	RECENT ACTIVITY		
Edit Page Promote worlan Ad			Very important real estate!! Be sure to fully complete this information section Use key words-it will help with SEO and enable
Adopp My Page's Havorites Suggest to Friends			Laura Demeo likes this. ∎∆ Like
Mini Bio: Introduce yourself or 🛛 🖉			
What do you do? Who do you help? Give a reason why they should "Like" your page!			
Use main key words and link to website			1.º Chat

Dashboard: Click **"Browse More**" Applications

	reorder photos, rotate them, and tag your friends in them.
ç	Discussion Boards Edit · Application Settings · Link to this Tab · Remove Application
	Discussion boards enable your fans to get their ideas out into the open. Discussion boards let you know exactly what your fans and customers think and want. Get the conversation started now!
•]	Links Edit · Application Settings · Remove Application
	With Facebook Posted Items, you can share anything on the internet by posting it to your profile. You can post websites, blogs, videos, and songs, as well as content on Facebook, like profiles, photos, notes, groups, and events.
P	Video Edit · Application Settings · Remove Application
	Facebook Video provides a high-quality video platform for people and pages on Facebook. With Video, you can upload video files, send video from your mobile phone, and record video messages to your friends. Additional features include full-screen playback, tagging your friends in videos, rotating videos, and more.
	Notes Rotit - Application Settings - Remove Application
	With Facebook Notes, you can share your life with your friends through written entries. You can tag your friends in notes, and they can leave comments.
31	Events Edit · Application Settings · Remove Application
	With Facebook Events, you can organize gatherings and parties with your friends, as well as let people in your community know about upcoming events.
G	More Applications Browse More
	Applications you might find useful:





How to Add Networked Blogs cont...

In Browse space, type in: **Networked blogs**. Click enter

Click on link: Networked Blogs







How to Add Networked Blogs cont...

Click "Add to My Page"

Click "Add to Page"



How to Add Networked Blogs cont...

Go back to Dashboard (Edit Page)

*Tip: http://www.facebook.com/pages/manage

	Edit
	Edit country restrictions, age restrictions and published status.
и.,. V	Wall Settings Edit
	Change the default view for fans and control who can post to your Wall.
	Mobile Edit - Learn more
	Publish status updates, photos and videos to your Facebook Page on the go.
App	plications
•	NetworkedBlogs Edit · Application Settings · Remove Application
© 1	NetworkedBlogs Edit · Application Settings · Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fan/buiness pages. The best to import your field. Get your blog networked with the largest blogger community on Facebook.
 7 1 	NetworkedBlogs Edit - Application Settings - Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fan/business pages. The best to import your field. Get your blog networked with the largest blogger community on Facebook.
 1 1	NetworkedBlogs Edit · Application Settings · Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fan/business pages. The best to import your field. Get your blog networked with the largest blogger community on Facebook. Photos Edit · Application Settings · Link to this Tab · Remove Application
 7 1 	NetworkedBlogs Edit - Application Settings - Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fan/business pages. The best to import your feed. Get your blog networked with the largest blogger community on Facebook. Photos Edit - Application Settings - Link to this Tab - Remove Application With Facebook Photos, you can upload an unlimited number of albums to your Facebook profile. You can reorder photos, rotate them, and tag your friends in them.
	NetworkedBlogs Edit - Application Settings - Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fardbusiness pages. The best to import your field. Get your blog networked with the largest blogger community on Facebook. Photos Edit - Application Settings - Link to this Tab - Remove Application With Facebook Photos, you can upload an unlimited number of albums to your Facebook profile. You can reorder photos, rotate them, and tag your friends in them. Discussion Boards
	NetworkedBlogs Edit - Application Settings - Remove Application Bring your blog to Facebook, and Facebook to your blog. Supports multiple blogs, RSS and ATOM feeds, and fan/business pages. The best to import your field. Get your blog networked with the largest blogger community on Facebook. Photos Edit - Application Settings - Link to this Tab - Remove Application With Facebook Photos, you can upload an unlimited number of albums to your Facebook profile. You can reorder photos, rotate them, and tag your friends in them. Discussion Boards Edit - Application Settings - Link to this Tab - Remove Application

Follow prompts to Add Networked Blogs App (Allow Publishing)

			Edit 🥜
NetworkedBlogs			Go
e Profile Friends Brow	se		Pages Hel
omote your blog to 1,000,000 us	ers. Advertise on Networke	dBlogs.	
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How to Add Networked Blogs cont...

- Click to allow publishing to facebook
- Save Settings

How to Add Networked Blogs cont...

Click "+" Tab
 Drag Blog to Menu Bar

"Blog" is now Displayed in Menu Bar

How to Add Networked Blogs cont...

Click the new "Blog" Tab

Blog Successfully Imported to Fan Page

Twitter Application

How to add the Twitter Application

http://facebook.com/twitter

Notes Application

Notes Application

- Simple social blogging platform
- Users can type whatever they want in a note & tag certain friends and share in facebook where can be found in newsfeeds
- Import blog content
- Import twitter feeds

How to add the Notes Application

Notes Application: Use to Update and Tag People

Click "Write a New Note"

May "Tag" People in the Note

facebook 🛦 🛱 😽 Search 🔍		🗌 Write a Note
Laura_Test Page (edit)	Edit 🛛 🛃 💽 📃 🧱 💱 🔛 📀	
Laura_Test Page's Notes	+ Write a New Note	The any name
Laura_Test Page's Notes Drafts	View: Full Compact	Body: Start typing a name in this note io one.
Laura_Test Page hasn't written any notes yet	Notes Settings You are not importing notes from an external blog. Impart a blog »	
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		Upload a photo: Choose a photo from your computer to upload to this note. Browse_
		Import a photo: Choose a photo from an existing album.
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		Updated about 2 weeks ago

Notes Application: Use to Import Twitter Favorites (RSS Feed)

facebook 1 = 38 Search

Use Notes to Import your Favorites Twitter Feed. Click **"Import Blog"**

Copy Twitter RSS Feed URL here

facebook 🔊 😫 38 Search 🔍	Ноте	Laura_Test Page (edit)	Edit 🥢 🖬 🕤 🗮 😭 🤅
Laura_Test Page (edi)	Edit 🕜 😰 🖗 🛱 😨 📀 🕈	Import a Blog	Back to Laura_Test Page's No
Laura_Test Page's Notes Drafts Laura_Test Page hasn't written any notes yet	Vew: Full Compact Notes Settings You are not importing in tes from an external blog. Import a blog == Subscribte to these Notes Subscripton Help ==	You can import posts from one externa notes. Facebook will automatically upd blog. Imported blog posts cannot be e Please only import your own blog you could be blocked from writing or im account being disabled. You are not importing from an Enter a URL below to import to your Web URL: Enter website or F	I blog so that they appear along with your ate your notes whenever you write in your dited. I f you import too many blog posts in a day, porting new notes, and this could result in your external blog to your notes. NESS/Atom feed address
Facebook © 2010 English (US)	About Advertising Developers Careers Terms • Find Friends	V By entering a URL to reproduce this co not obscene or illeg Sta	you represent that you have the right to permit us ment on the Facebook site and that the content is al.

Notes Application: Use to Import Twitter Favorites (RSS Feed)

Right Click on "RSS Feed for Favorites"
 Copy Link

- 3. Paste link
- 4. Click "Start Importing"

Notes Application: Use to Import Twitter Favorites (RSS Feed)

Click "Confirm Import"

This is a preview of Laura_Test Page's imported blog. We retrieved these entries from your feed at http://twitter.com/favorites/19299185.rss If you confirm this import, we'll check the feed every couple of hours for new posts you've made, and add anything we find to your Facebook notes. Don_Crowther: How Facebook marketing slaps Twitter marketing in the face http://bit.ly/9WS7eq	Confirm Import Gascal Import Info This is a preview of Laura_Test Page moorted blog. You can continue to import this blog cancel.
Thursday, April 29, 2010 at 4:38pm Jon_Crowther: How Facebook marketing slaps Twitter marketing in the face http://bit.ly 9W57eq	
Thursday, April 29, 2010 at 4:38pm Son_Crowther: How Facebook marketing slaps Twitter marketing in the face http://bit.ly 9W57eq mashable: Google's Nightmare: Facebook 'Like' Replaces _inks - http://bit.ly/aoWeaq (CNN) Thursday, April 29, 2010 at 4:32pm	
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Thursday, April 29, 2010 at 4:38pm On_Crowther: How Facebook marketing slaps Twitter marketing in the face http://bit.ly 9W57eq mashable: Google's Nightmare: Facebook 'Like' Replaces inks - http://bit.ly/aoWeaq (CNN) Thursday, April 29, 2010 at 4:32pm nashable: Google's Nightmare: Facebook 'Like' Replaces Links - http://bit.ly/aoWeaq (CNN) aybaer: 87% of U.S. is aware of Twitter, but only 7% uses t. (6 other surprises in State of Twitter report) http://bit.ly/aoU	

Your Favorites Twitter Feeds are now Successfully Imported to fan page

Add Static FBML Application

facebook 1 5 Search	<u>्</u>					
<->	Static FBML Wall Info Reviews Discussions					
Add to my Page	Write something					
Add to My Page's Favorites Suggest to Friends	Share					
Information	Static FBML + Others Static FBML Just Others					
★★★★★ (4.2 out of 5) Based on 2265 reviews						
Category Utilities	Static FBML has no recent posts.					
Fans						
6 of 192,056 fans See All	Older Posts 🔻					

FBML Application: FBML= Facebook Markup Language

- One of the most <u>vital components</u> to your fan page because it allows you to create fully customized content
- Makes fan page more Compelling and Engaging
- Allows you to add advanced functionality to a page by placing a customizable box in which you can render HTML or FBML giving you free reign over the space to style and customize however you want! Unlimited potential!
- Popular uses of FMBL:
 - images, video, stylized Text
 - Custom landing tab or welcome tab
 - Opt-in box- Email capture
 - Graphics
 - You Tube Badge
 - Can have multiple FBML tabs
- See Following Examples!

FBML Application: FBML= Facebook Markup Language

1. Create a Static Page

Notes	Application			- 1			
Eait ' Application Settings ' Remove Application With Facebook Notes, you can share your life with your friends through written entries. You can tag your friends in notes, and they can leave comments.							
Events Edit · Application Settings · Remove	Application						
With Facebook Events, you can orga your community know about upcomi	anize gatherings and partion ng events.	es with your friend	ds, as well as let peop	ole in			
More Applications Browse More							
Applications you might find useful							
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facebook Add to my Page Add to My Page's Favorites	Static FBML Wall Info	Reviews	Discussions				
facebook Add to my Page Add to My Page's Favorites	Static FBML Wall Info	Reviews	Discussions				
facebook Add to my Page Add to My Page's Favorites Suggest to Friends	Static FBML Wall Info	Reviews	Discussions				

2. Add to Page

FBML Application: Customize Your Fan Page

3. Edit Page

4. The magic happens here!

Notes		Laura_Test Page (edit)		Edi	t 🕜 🖻 🕣 🖾 💭 🔛 📀
Edit · Application Settings · Remove Application		Edit FBML			
With Facebook Notes, you can share your life with your friends through written entries. You can tag your friends in notes, and they can leave comments.					
			Box Title:	FBML	
3 Events			FBML:		
Edit · Application Settings · Remove Application					
your community know about upcoming events.				This is where you	
	1			, put your HTMI	
FBML - FBML Edit · Application Settings · Remove Application					
Add advanced functionality to your Page using the Facebook Static FBML application. This application will				coding	
add a box to your Page in which you can render HTML or FBML (Facebook Markup Language) for enhanced Page customization.					
To More Applications					
Browse More					
				Save Changes Cancel	
				Save changes Cancel	

Excellent use of FBML App to Create full Customization: Dunkin' Donuts

any iced or hot coffee, tea or latte, hot chocolate or Coolata®. All cooler beverages

FBML App example: Threadless T-Shirts, Create a Store Front

Can order T's Directly from Page Create lots of excitement & Interaction through "Comments"

Great use of Videos

FBML App example: John Assaraf

Custom Video Welcome Message

Creative use of Email Opt-in Box

ASK JOHN DIRECT

FBML App example: Mari Smith

Inviting Custom Landing Page

Excellent use of applications to create optimal customization and Interaction with fans

FBML App example: Starbucks

Monitor Starbucks card directly from Fan Page

Encourages fan to send Photos



Application Examples

FBML App example: Lizabeth Phelps:

Brain Sticky Communications Expert www.inspiredleadershiptraining.com

Create Text Welcome Message



The Testimonials Speak for Themselves







Application Examples

FBML App example: Add an email opt-in box



Sign up for Email updates and get Free Newsletter

Offer Free Gift (Something of Value) in exchange to Optin and share email

Build your Email list and develop rapport and reltionship with your audience





Application Examples

FBML App example: Laura's Fan Page

http:www.facebook.com.laurademeo



cutting edge social marketing strategies and powerful mind-conditioning habits that will help you blast through your limitations and go beyond what you never thought was possible professionally and personally.



Success is measured not in dollars, but by how many limitations you break throug





Fan Page Success...

Is Directly Proportional to:

- ✓ Plan & Design
- 2. Quality of Content
- 3. Promoting your page
- 4. Engage your audience

(Generating Interaction & comments)







Quality of Content:

- What do I say?
- Where do I find fresh Content?
- How often do I update?



Content: You Have a Fan Page, Now What?

What do you say?

- Add a variety information: Add your own thoughts, latest news updates, useful tips and tools, links to resources articles, videos, thought leaders etc.
- Stay focused- create and editorial calendar for fan pagelike bloggers do
- Conduct surveys/ polls- ask what they want
- Send out a message to twitter followers, friends on Facebook, email list and ask what them what they want to know.





- Recommend when just starting– do 1 per day
- Daily Posting
- Build up to several posts per day
- Post during high traffic times (may need to experiment)
- Keep posts brief (a fraction of the allotted 420 Characters)



Content: You Have a Fan Page, Now What?

Content Sources

- Import Blog
- Favorites Twitter feeds
- Create Twitter Lists- scan daily for new, relevant content
- Content aggregators
 - Google Reader--Subscribe to 15-25 blogs in your niche or related industry and add to review daily for fresh information
 - Alltop- Content aggregation site- Top blogs around the world
 - Smart Brief- Company that filters information based on industry Targeted information
- StumbleUpon- social Bookmarking Site: community of several million- they categorize good information using down. Basically filtering websites and say whether it is interesting or
- Interviews
- Videos
- Photos







Fan Page Success...

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(Generating Interaction & comments)













- There are many creative ways to promote your fan page
- In order to grow your fan page, you need to drive traffic to your page. Provide high quality content and a give a reason why fans will want to join your page
- May take some time in the beginning to build momentum --the key is to be very consistent with your updates
- Facebook offer two ways to promote your page
 - Syndication where updates and comments goes into the news feeds
 - Paid Ads on Facebook– Which is high leverage extremely targeted marketing
- Next several slides explore ways to grow your page (I highly recommend that you visit Mari Smiths article "21 ways to increase your fan page" for more ways- http://www.socialmediaexaminer.com





Suggest to Friends

- Send a Notification to your friends on Facebook through "Suggest" to Friends Tab
- Suggest friends over time and not in one single event because you will have a single exposure. By staggering your invitations, this will show up in news feeds and give you Sustained visibility
- Does not allow you to send personal message and may be perceived as too forward for some people







Add a Link / Facebook badge to Personal Profile



Make sure you head over to:

http://fanpage.connectwith katie.com

And come hang out with me on my fan page! :)





Social Media Fan Page Write on Our Fan Page Wall:





Link Your Facebook Page to Twitter Account

- Every update on your facebook page will automatically send to Twitter as a tweet.
- A facebook update larger than 420 characters will automatically be shortened using Bit.ly link back to Facebook
- Have Fan page URL displayed in twitter background







Send Your Email Subscribers

- Send your Email list an update that you have a brand new Fan page and would like for them to Join the community
- Repeat several times over time
- Give them an incentive to join your page- what are the benefits?







Add to Your Email Signature File

- Include a link to your fan page in every email
- Check out: www.wisestamp.com





Embed Widgets to your Blog: Like Button

- Facebook has recently introduced a suite of interactive Social Plugins
- Add "Like" Box (formerly Fan Box widget) to your Blog
- Include a message above that encourages your blog visitors to click the "Like" button





Use the Share Button

- Share button is everywhere on Facebook
- Go to Fan page and Click
 Share button
- Add a compelling comment about something new happening on page and invite your friends to join
- Less intrusive than "Suggest To Friends Feature"

Unlike
Create a Page for My Business
The Share





Use the @tag feature

- Use @Tag feature to Promote your fan page from Personal Profile (need to be fan of your own page to work)
- Start typing @ symbol and first few letters of your fan page and a drop down menu appears
- Your status update to link to fan page will appear in NewsFeed
- Use sparingly. Every once in a while, let friends know about exciting news, new event, or link to High quality content (that will benefit your audience)

Laura Demeo Edit My Profile	News Feed Top News • Most Recent 300+
	Hey Everyone- exciting announcement!! For detailsgo to @laura
News Feed	
💭 Messages (427)	Laura Hollick
31 Events (29)	
Photos	Laura Roeder Texas
🕼 Friends (66)	Laura Rubinstein
	San Diego, CA
Read Applications	Laura DeMeo





Use Print Ads

- Do you have your fan page your fan page other Social networking sites displayed on your print advertisings?
- Add under your company name in mailing envelopes
- Add fan page link to Magazines, Business Cards, brochures, newsletter, postcards, products etc.





Promote via Paid Facebook Ads

- High Leverage, highly targeted advertising
- To buy adverting, click "Advertising" link on bottom of page
- Fill out the Demographic info. Follow simple steps to reach your exact target market
- Facebook users can become a fan directly from the like button displayed below ad.
- Powerful Social Proof features (displays friends who already "like" page)



Run the ING NYC

Marathon!

×





Olympic Games: Promote via Events

acebook 🔊 🛱	Search	٩	
Vertex of the Olyr Wall	npic Games Info Photo	s Events Photo Contest Poll >>	
Wednesday, June 23			
<u> </u>	Olympic Day Type: Where: When:	Sports - Sports Practice Everywhere Wednesday, June 23 from 12:45 am to 11:55 pm	RSVP View Guest List
Saturday, August 14	2010 Youth	n Olympic Summer Games / JO d'été de la jeunesse à singapour	RSVP
X	Type: Where: When:	Sports - Sporting Event Singapore Saturday, August 14 at 12:00 am until Thursday, August 26 at 12:00 am	View Guest List
SINGAPORE 2010 YOUTH OLYMPIC GAMES			
Friday, January 13, 2	012		
INNSBRUCK 2012	2012 Youth Innsbruck	n Olympic Winter Games / JO d'hiver de la Jeunesse à	RSVP View Guest List
	Type:	Sports - Sporting Event	



Import Your Blog

- Networked Blogs App.
- A tool that enables your blog posts to automatically feed into your update status on your Facebook page and appear in the News Feeds
- Enhances your exposure so people will want to "Like" your fan Page







Vpype: Live Video Streaming

- Vpype app. displays on your Fan Page as a tab called "**Shows**."
- Allows you to broadcast live anytime
- Allows to host your own <u>shows</u> (right from your fan page!)
- **Promote** broadcasting/ show by tweeting on twitter and on personal facebook profile status update
- Excellent way to promote and send people over to your Facebook fan page







Fan Page Success...

Is Directly Proportional to:

- ✓ Plan & Design
- Quality of Content
- Promoting your page
- 4. Engage your audience

(Generating Interaction & comments)





Engaging with your Audience

- Facebook now more than ever with its recent introduction of the Social Plugins is fundamentally transforming the way we communicate on the internet
- The true power of Facebook is realized once you begin engaging in social networking
- The Facebook platform is brilliantly designed which makes it so easy to connect and interact with friends, fans, prospects & clients
- Friends can interact by commenting & using the "like" button on your messages, events, photos, videos, blog etc. Every touch goes through the Newsfeed! Very powerful
- The more you understand that Facebook is about making friends, building relationships, & cultivating community, the more successful you will become- do not approach with pushy salesperson's mentality, but rather as a giver and a leader who creates a thriving community
- Facebook is a massive network of real friends who know, trust, and like you. Activity on facebook can become viral through friends interaction and visibility through the newsfeeds.
- You must know who your audience is before you can engage with them



11 Ways to Engage your Audience

- 1. Encourage Discussion: Ask Questions (gets people to immediately think and want to respond)
- 2. Create Polls- allows people to feel heard & contribute their thoughts/experiences
- 3. Build community: encourage fans to become friends with each other. Allow fans to post photos and video
- 4. Use the word "you" or "your" –not general- everything (like you are talking to them specifically) ex: what are your thoughts?
- 5. The @ tag feature use strategically (new feature) add up to 6 @ tags. Your post shows up on their wall– more exposure
- 6. Respond to questions promptly. Address negative comments or unhappy fans immediately
- 7. Make comments yourself (not too soon..)
- 8. Create Events- do seminars, webinars, teleseminars- Fans will RSVP
- 9. Keep Content Fresh and relevant (older content gets pushed back in newsfeeds
- 10. Be a Resource for fans- will give incentive to keep coming back (ex. recipes, How to guides, customer support, instructions, share strategy & tips
- 11. Thank your Fans





Red Bull: Encourages fans to interact... and ultimately connect with brand





Red Bull: Encourages fans to interact... and ultimately connect with brand

- Aggregated twitter feeds from Pro Athletes (Ryan Sheckler, Shaun White)
- Associated themselves with popular athletes
- Red Bull knows their target market (college kids & teens)







LEVIS: Rewarding Fans

	Levi's 300,000 AWESOME Fans! To celebrate you get 20% off everything on levi.com today! J FB20MAY on Tuesday								
W	Wall	Info	Style	Music	Photos	Video	»		
Levis	Write something Attach:								
Add to My Page's Favorites	Levi's +	Others	Levi's J	ust Others					
Suggest to Friends									
Subscribe via SMS	Levi's 300,000 AWESOME Fans! To celebrate you get 20% off everything on								
		Tuesday	at 2:21pm -	Comment · L	ike : View Feed	back (652)			
Welcome New American Pioneer. Strike up for a new world. A new mightier world. The one we will make to our own liking. Go Forth! Follow Levis on Twitter! http://twitter.com/Levisguy	Levis	Levi's DECI	ARE YOUR L	I Free Ship	ping at Levi.o	com on any	/ order to	oday! Check it out!	
Information		I April	26 at 12:49	pm · Commer	nt - Like - View F	Feedback (4	32) · Share	2	





LEVIS: Polls and Shops





Laura DeMeo



Dunkin' Donuts: Promos





Dunkin' Donuts: Fan of the Week









Charlene Li: Interactive Welcome Tab

Charlene is the co-author of *Groundswell* – very popular book <u>www.facebook.com/charleneli</u>

Just published: Open leadership-slide share presentation









Target: Play & Learn



they'll perform better next fall if their minds stay active this summer. You can turn parks, gardens and playgrounds into learning adventures with these easy ideas from Target and Search Institute. Check back each week for fun new tips.

Target 🗗 Like

WEEK 1

DISCOVER WHAT KIDS NEED TO SUCCEED

INSTITUTE

Start Summer Off Write

Make this the summer your child falls in love with words. Strong writers tend to be strong readers and vice versa-so developing these powerful skills will give them big advantages in school and beyond.





Dell: Customer Support & Other Engaging Features




Dell: Earth Day Plant a Tree for a Friend



Congratulations! Dell will plant a tree for Janice Clark.

Dell works everyday to help make being environmentally conscious easier, more efficient and more cost effective for you. Whether it's worldwide recycling programs, investing in sustainable packaging, or building products that consider the environment in their design, we all share a common goal of reducing our impact on the environment for a cleaner and healthier planet.

To find out more about how Dell helps the environment, visit: Dell.com/earth

Laura Demeo planted a tree for Janice Clark

Less than a minute ago

How planting a tree makes an impact

By planting a tree for a friend, you can not only help absorb greenhouse gas emissions, but also help improve air quality, recycle water, create shade, and provide food and homes for humans and wildlife across the planet. 6,992 Trees planted

143,008 Trees left to plant

Dell and The Conservation Fund partnership

To bring you this program, Dell has partnered with experts at The Conservation Fund. The Conservation Fund has saved land in all 50 states – more than 6 million acres of wild havens, working lands, vibrant communities and



Alice in Wonderland: Interactive Content





Laura DeMeo

Pizza Hut: Order pizza directly from fan page





Lance Armstrong: Engage via Discussions

facebook 🔊 🕫	45 Search Q
	Wall Info Discussions Events Boxes Video
EVESTRON O	Write something Attach:
	Lance Armstrong + Others Lance Armstrong Just Others Lance Armstrong Getting 7's today about someone 1'm following, a certain Cinco armstrong. What to say? Yet another blessing in our lives. I cannot wait! April 29 at 8:13pm · Comment · Like L 1,511 people like this.
Add to My Page's Favorites Suggest to Friends	View all 448 comments Write a comment
Subscribe via SMS	er, full Lance Armstrong Just off the phone w/darren rovell talking about an exciting new partnership. Stay tuned. April 27 at 6:51pm · Comment · Like
time cancer fighter - LIVEST	RONGI 😰 819 people like this.
Affiliation: Founder and Chairman, Lan Armstrong Foundation	ce Lance Armstrong Good to see the Univ of Texas men's baseball team back in the Lance Armstrong Good to see the Univ of Texas men's baseball team back in the





Sports Authority: Engage via Contests



Sweepstakes Period: April 21 to May 31, 2010

Ready for your chance to win a \$5,000 gift card from Sports Authority? Simply "Like" Sports



Grand Prize: Nike Oven Experience (ARV \$4,800)



Facebook Social Plugins: A fundamental shift in how we communicate on the internet

🖒 Like 📑 Austin click.

Like Button

The Like button lets users share pages from your site back to their Facebook profile with one



Activity Feed

The Activity Feed plugin shows users what their friends are doing on your site through likes and comments.



Recommendations

The Recommendations plugin gives users personalized suggestions for pages on your site they might like.



Like Box

The Like box enables users to like your Facebook Page and view its stream directly from your website.



Post to my Facebook

Login with Faces

The Login with Faces plugin shows profile pictures of the user's friends who have already signed up for your site in addition to a login button.

Comments

Logged in as Francis The Comments plugin lets users comment on any piece of content on your site.



Facepile

The Facepile plugin shows profile pictures of the user's friends who have already signed up for your site.

Live Stream



The Live Stream plugin lets your users share activity and comments in real-time as they interact during a live event.



Social Plugins: A fundamental shift in how we communicate on the internet

- Facebook has created a powerful suite of Social features (plugins) that is fundamentally revolutionizing the way we communicate on the internet
- They have introduced a platform that is connecting the entire internet through the social network (Facebook)
- These Social plugins (such as the "Like" button) can be easily embedded on your blog or website
 – thereby adding Facebook's social functionality to your site
 - Integrates Facebook with websites (or your blog!)
 - Makes it simple to see information about friends & share information with friends – even if that individual has never visited the site before.
 - Facebook is becoming the primary authentication hub for social experiences around the web
 - There is no login or extra steps or a single line of coding



What does this mean for you? Digging deeper into Facebook

- 500 Million active users
- 5.3 Billion fans on Facebook
- 20,000 new fans per day
- 55 min. is the average time per day on Facebook
- Reason why people are active on Facebook- they want to stay connected and see what their friends are doing (don't want to feel out of the loop)
- Facebook's Newsfeeds is where all the action is- all your updates and friends updates show up here and is visible by your entire network and each of your friends' entire network
- March 13, 2010- Facebook for the first time overtook Google and became the most trafficked website in the USA



How the latest Facebook changes will drive more traffic to your sites

- The Like button is an immensely powerful new feature and has the potential to create viral marketing. It reinforces the power of social proof
- Every time you click the "Like" button surrounding a product, blog post, opt-in (email capture in exchange for valuable info.) or whatever else, it instantly flows through the Newsfeeds
- Your network of real friendships who know you, like you and trust you will see what you have just "Liked". They are more likely to "like" as well



People Buy From People They Know and Trust

• 90% of people Trust Recommendations from people they know, and Facebook's "like" button is the perfect way to recommend a product to a friend.





The power of Social Proof

- So for example, if you offer a free gift (or newsletter) through your opt-in on your blog or website and I feel it is rich with valuable content, I will "like" your opt-in
- This then shows up in my newsfeeds for my network of friends to see and it will show up in your newsfeed and shared with your friends
- More than likely, my friends who know, trust, & like me will be interested and head over to your website/blog and also Opt-in – they will gladly share their name and email in exchange for your valuable free gift
- Do you see the viral potential here? My friends see what I liked, it enters the newsfeeds- the more friends that are connected and see all the "Likes" the more they will be influenced- this is human nature and demonstrates the power of social proof
- Now you have a new subscriber that you can now start building a relationship with. Eventually, they will become very familiar with you and trust you. Now you have significantly increased your chances of converting a prospect into a loyal buying customer



The power of Social Proof: Summary of how it works

- 1. Like anything, anywhere on internet
- 2. The Link to that page you liked is **added to your profile** and shared with Friends
- 3. Enters the **News Feed** and updates friends
- 4. Find out what your **friends like and share** through the social plugins Ex. Recommendations and Activity Feed)





Latest Changes With Facebook Open Social Graph Personalizes Web Experience





Open Social Graph Personalizes Web Experience

- Facebook has recently announced its new Open Social Graph program, a platform for personalizing the web browsing experience on websites and blogs without logging into Facebook
- The Open Graph is spreading the wings of Facebook across the entire internet, making its mark and power known through the social plugins and "Like" buttons now woven across the web

• What does this mean for your business?

- you will know more about your target markets likes and interests based on his or her "like" history (now by accessing Facebook API or user data)
- You can customize and tailor your website and/or blog that speaks directly to your audience
- You are creating a personalized web experience increasing your rates of conversion
- Seemless access to Users Open graph through Facebooks new auto-authentication feature (no login to facebook is necessary)
- Unparalled opportunity to maximize your presence





Web Personalization Pilot Program:



You'll find a personal and social experience the moment you arrive on our select partner sites - Microsoft Docs.com, Pandora and Yelp.





appear. More details can be found in our Help Center.



We're working closely with these partners so you can quickly connect with your friends and see relevant content on their sites. These sites personalize your experience using your public Facebook information.

Social plugins offer you the same control over what you can see and share as you already have on Facebook. All social plugins are extensions of Facebook and are specifically designed so none of your details are shared with sites on which they



When you arrive on these sites, you'll see a notification from Facebook at the top of the page.

These partners were carefully chosen, reviewed and are contractually required to respect your privacy preferences. You can easily opt out of experiencing this on these sites by visiting your Privacy Settings or clicking "No Thanks" on the blue Facebook notification on the top of partner sites. If you opt out, your public Facebook information can still be shared by your friends to these partner sites unless you block the application.



Web Personalization Pilot Program:

- In the final slides of this presentation, I will show you two examples of companies partnering with Facebook for this instant web personalization Pilot Program
- We will then conclude this presentation with a Brief review of what you just learned.



Web Personalization Pilot Program:

Yelp: Creating personalized web experience... Website that offers reviews on most services



Example: If connecting to Yelp through Facebook profile, they will be able to give you certain information about a restaurant or music venues based on the information you make publicly available about your favorite foods or favorite music through your "like" history



Web Personalization Pilot Program:

Pandora: creating Personalized web experience (is a new form of personalized internet radio that was designed to help you discover new music you'll love, and enjoy music you already know)

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share 🖢 🗑 🔛 🛄 (M) (4)	Coldplay
Register for FREE! Already registered? Sion in Create an account to save your stations and access Pandora anywhere. Your Email Your Email Iaurademeo@yahoo.com this will be your username Password ******** Birth Year willy2	Biography After surfacing in 2000 with the breakthrough single "Yellow," Coldplay quickly became one of the biggest bands of the new millennium, hohing a mix of introspective Birt-pop and anthemic rock that landed the Bridsh quartet a near-permanent residence on record charts worldwide. The group's emergence was perfectly timed, Baddingad hol user released the overly cerebral did A, while Quagis had diched two founding members and the Shoulders of Glophay were more than happy to take the reins. Parachutes went multi-platinum in several countries and earned the band ther first Grammy, but
US Zip Code why2 Gender why2 © Male © Female Send me personalized recommendations and tips. <u>Privacy Policy</u> 1 have read, understood, and agree to the <u>Terms of Use</u>	Bookmark This Artist Coldplay continued to grow into the 2000s, topping their discusses with higher record sales and an increased public profile. Biomberg Businessweek People Listening to This Artist Chris Martin (vocals/piano), Jon Buddand (gutar), Will Chris Martin (vocals/piano), Jon Buddand (gutar), Will 2 Intritieva Chris Martin (vocals/piano), Jon Buddand (gutar), Will Chris Martin (vocals/piano), Jon Buddand (gutar), Will 3 Intritieva Chris Martin (vocals/piano), Jon Buddand (gutar), Will Chris Martin (vocals/piano), Jon Buddand, Gautar), Will 4 Intritieva Chris Hartin (vocals/piano), Jon Buddand (gutar), Will Chris Martin (vocals/piano), Jon Buddand, or the other hand, grew up with the heavy gutar sounds of Eric Clapton and Jimi Hendrix. Continued

Pandora- Uses Facebooks API to pull in your unique Social Graph. This means that Pandora will recommend streaming music stations built around artists you've Liked on Facebook in the past!



New Simplified Privacy Settings







Are you starting to see the *new opportunities* to take your business to a the *next level* using Facebook?





How are you doing?!

- What new things did you learn about Facebook that you didn't know before?
- What did you learn about yourself?
- Did you get any new ideas on how to grow your business?
- What are your thoughts about the integration of Facebook with your website -especially the Like button now plastered across the web?
- How will you use this information?
- What will you do to move forward?





Let's Review

- ✓ Facebook is the largest Social Networking Site in the World
- ✓ How to set up a personal profile and understand the Facebook Landscape including the Central hub: its News Feed
- ✓ The right way to build a network; Create friends List
- The difference between personal profile, groups, and Fan pages and Why Facebook is so essential to your business
- Delving deep into The 4 KEY elements to a Successful Fan page and (Plan & Design, Content, Promotion, and Engagement)
- ✓ The most recent & MAJOR changes on Facebook (The Like Button, Social Plugins, and the Open Graph
- Introduction to the Open Graph- using Facebooks user data to pull in friends open graph (data) based in Like history and other social activities- and create personalized web experience





What Next?

- 1. Write down your goals and purpose For example I want to identify and connect with 10 key influencers in my niche. Give yourself a time limit on the amount of time you plan to spend connecting and building relationships on Facebook
- 2. Set up your Facebook Profile and completely fill out all your information
- 3. Start creating Friends Lists and connect with your target market
- 4. Contact me for custom Social Media Marketing Strategy





Congratulations on Finishing!! You are Awesome... Now Celebrate!







FACEBOOK TRAINING



LEG 2 Facebook Marketing Goldmine



Contact Information

Do you have any questions? Go to my Fan Page: <u>http://facebook.com/laurademeo</u> Ask me your questions here! I would love to help you

Contact me at: <u>laurademeo@yahoo.com</u> if you would like custom design fan page done for you

If you found this presentation helpful, please comment on my blog <u>http://laurademeo.com</u> and share with others.

